Division of Medical Assistance Implementation Plan for the Revised PACT, PACT Instructions and Time and Tasks Guidance

The Division of Medical Assistance's amended Personal Care Services (PCS) policy 11/05 was a coordinated work effort to improve the services provided to medically needy Medicaid recipients. The policy development process has been monitored closely by the Department of Health and Human Services and North Carolina legislative leaders. It is also endorsed by the provider community and the Association of Home and Hospice Care of North Carolina. On going reviews and communication has been the focus of the PCS Advisory Committee. Based on feedback from the providers, contract reviewers, the Association of Home and Hospice Care and PCS Policy / PI staff, the PACT has been revised to their approval. The goals of the revisions and reorganization are for clarity, concise documentation and to be "RN user" friendly. The overall content is unchanged. The PCS policy and scoring of ADL's are unchanged.

The following implementation plan will phase in the new PACT. The instructions for completion were revised according to the revision of the PACT. The Time and Task guidance, an attachment which coordinated with page 4 of the PACT, and Page 2 – ADL and IADL tasks was also aligned with the PACT.

Activity	Responsible Party	Timeframe	Comments	
PACT Implementation				
PACT posted for general use. Included with the PACT are the revised instructions and Time and Tasks aligned with the ADL order, PACT and guidance language and descriptions	DMA	3/5/07	Agencies may begin to use the revised PACT at any time in the month of March 2007.	
PACT training	CCME/DMA	3/2/07- 3/30/07	Statewide trainings are scheduled for use of the new PACT.	
All new assessment/admissions are to be assessed on the new PACT.	Agency	5/2/07	New admissions	
As of 4/2/07- all reassessments, both annual and other reassessments per policy which require a PACT, must be completed	Agency Agency		Re- assessment, annual and other	

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using the new PACT. As of 4/2/08 – all recipients' will have a revised PACT in their clinical record.			Transition to the revised PACT is complete.
PACT instructions	Agency	4/2/07 and ongoing	Agency should replace existing instructions with updated instructions in policy reference materials
PCS Nurse certification	DMA	6/1/07	Update curriculum with the revised PACT and instructions

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